



## TERMS & CONDITIONS

*T&Cs are subject to regular review - Updated on 17 Aug'21*

### **7 Koppies Farmhouse – Individual Suites & Rooms**

- Stay is inclusive of Continental Breakfast served from 0800. Last orders at 0955.
- A third person can be accommodated in Valley Suite, Court Suite and Mountain Suite at an additional cost of R750 per night
- Children below the age of 13 are not permitted
- No outside guests are allowed on the property
- Food and beverages not bought at 7 Koppies may only be consumed in your suite/room

### **Rockwood Cottage – Exclusive Rental**

- Stay is inclusive of breakfast basket which will be delivered to the cottage every morning
- Stay is inclusive of daily housekeeping
- A third person can be accommodated in Rockwood Cottage (on the sofa bed) at an additional cost of R750 per night
- No outside guests are allowed at Rockwood Cottage without prior permission. Max 2 outside guests.
- Our gardener needs to visit daily as the garden and pool require daily maintenance. Pool maintenance staff come twice a week - we will inform you of their timings if it is during your stay.
- Guests staying at Rockwood Cottage may visit 7 Koppies Farmhouse when it is functioning as a Guesthouse. We regret that visits are not possible when the farmhouse is booked on exclusive use basis.
- A R2000 deposit against breakages and/or damages will be required a minimum of 24 hours prior to arrival which will be refunded within 5 days after check-out.
- Small, well-behaved dogs (max 2) are welcome at Rockwood Cottage subject to a few conditions – please contact us for further details.

### **7 Koppies Farmhouse – Exclusive Rental**

- Stay inclusive of Continental breakfast, daily housekeeping, butler and chef
- Our gardener needs to visit daily as the garden and pool require daily maintenance. The pool maintenance staff come twice a week - we will inform you of their timings if it is during your stay.
- The house can accommodate up to 10 guests
- No outside guests are allowed at the farmhouse and property without prior permission. Max 4 outside guests.
- Lunches, dinners, parties and events with more than 14 participants including house guests are not permitted. Events need to be pre-arranged and if approved would incur an event fee.
- A one-night deposit against breakages and/or damages is required at least 24 hours prior to arrival which will be refunded within 5 days after check-out.
- Dogs and other pets not allowed as we have two resident cats.



## INFORMATION FOR ALL BOOKINGS

### MINIMUM STAYS, CHECK-IN & CHECK-OUT

- 2 Night Minimum Stay
- Check-in is from 1430 and check-out by 1100. If you are arriving before 1430 and would like your room/suite/property to be available immediately upon arrival we recommend booking from the night before

### EXCLUSIONS

- Meals other than breakfast, beverages, spa treatments, items of a personal nature, laundry and gratuities

### LIABILITY

- Unreasonable damages and/or breakages will be charged
- Luggage storage is at your risk
- Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on these premises, the owners and management of 7 Koppies will not be held responsible for any injury, damage or loss sustained by whatever cause

### BOOKING & PAYMENTS

- Bookings are only confirmed once a 50% deposit has been received and a confirmation receipt has been issued
- Final balance to be paid two calendar months prior to arrival
- All amounts paid should reflect the full invoice amount with no deduction for bank fees
- All stays booked within 60 days of arrival need to be paid in full
- If payments are not made on time, bookings will be cancelled and will be subject to cancellation charges

#### **BANK DETAILS:**

Account Name: 7 Koppies (Pty) Ltd  
Bank: NedBank Ltd  
Account: 1148325751  
Branch Code: 198765  
SWIFT/Branch Identification Code (BIC): NEDSZAJJ  
IBAN: N/A for South African banks

### CANCELLATION POLICY

- 60 day or more prior to arrival: no charge
- 60 – 30 days prior to arrival: 50%
- 30 – 0 days prior to arrival: 100%
- No shows: 100%
- Cancellations must be received in writing
- All travellers are advised to take out fully comprehensive travel insurance. This insurance must be able to fully cover cancellation of travel less than 60 days prior to arrival.

***7 Koppies (Pty) Ltd reserves the right to review and change  
our Rates and Booking Terms & Conditions  
Please ensure you download the latest update***